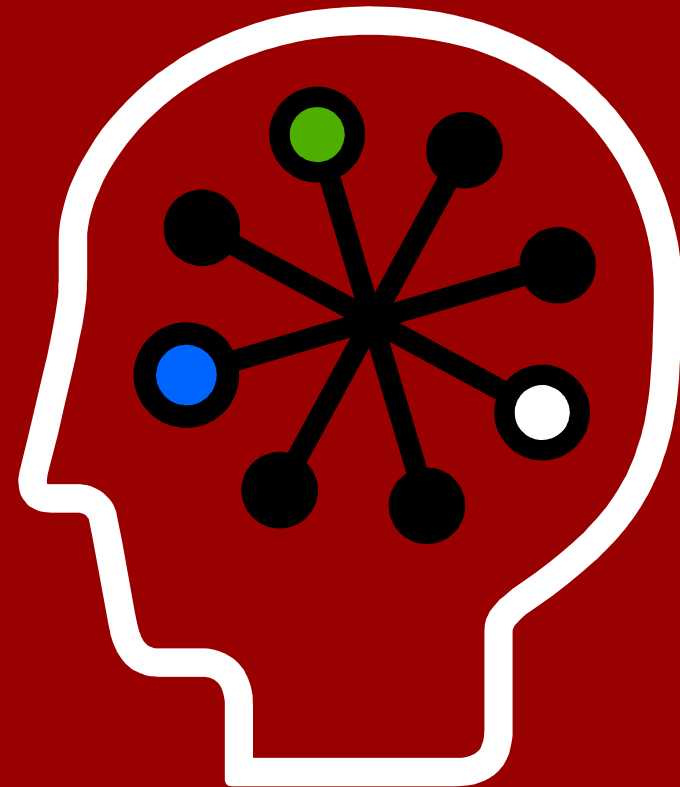


ServiceManager ServiceCenter

Tipps & Tricks



**Armin
Franke**

**HP Software
Customer Support Germany**

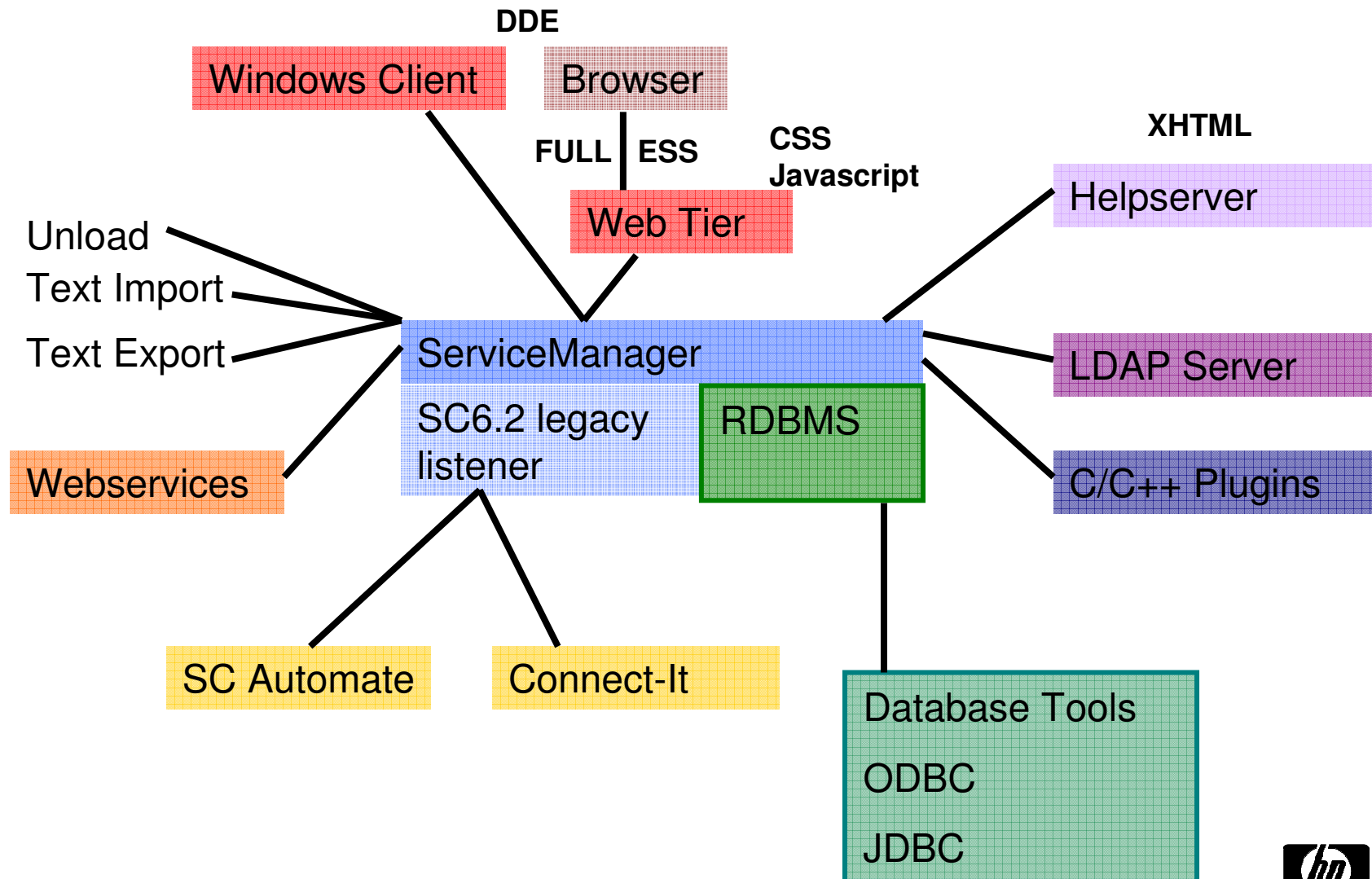


5. November 2008

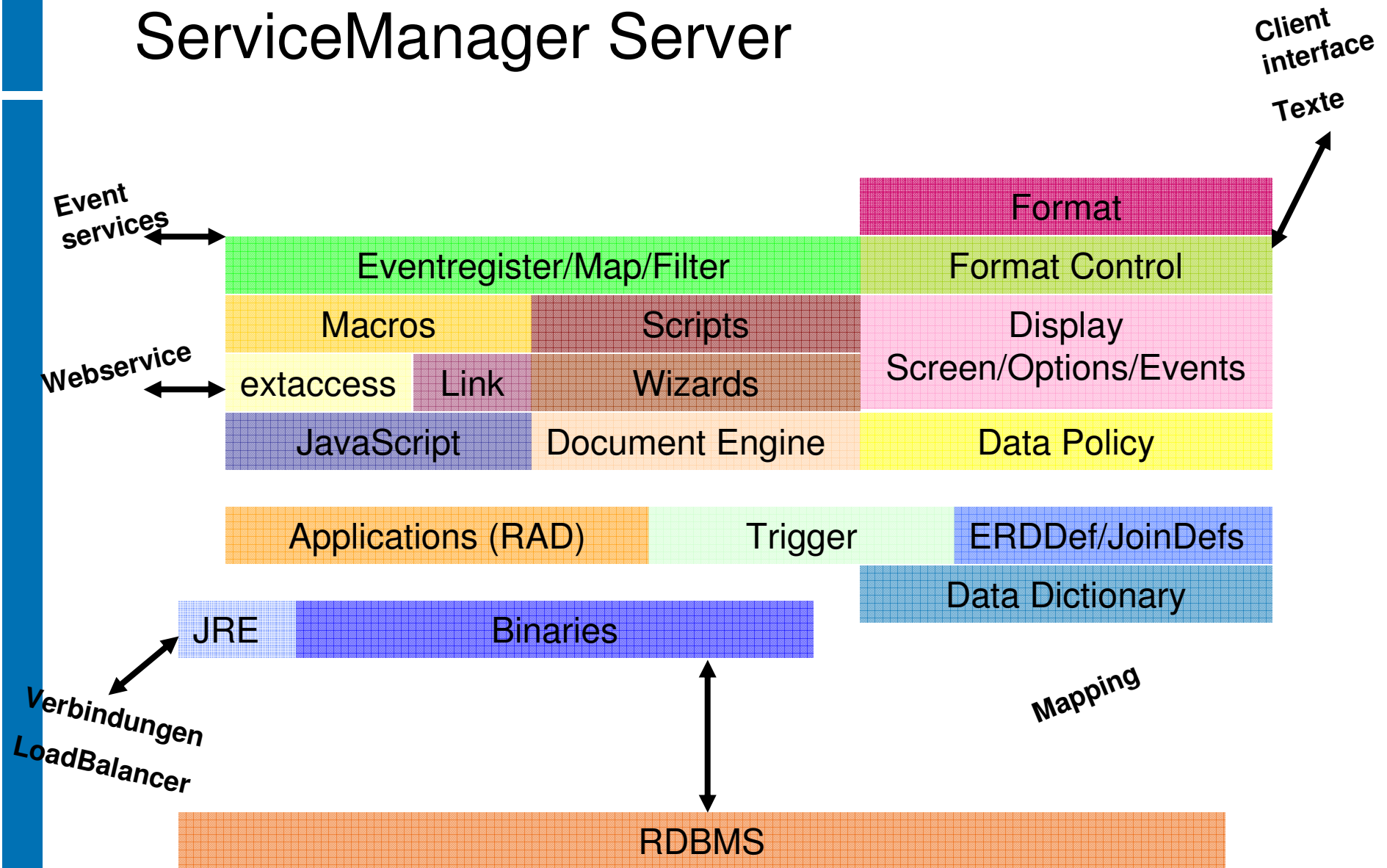


Agenda

ServiceManager Überblick



ServiceManager Server



Fragen und Antworten